



Telligen Update

Colorado's Medicare Quality Innovation Network-
Quality Improvement Organization

Christine LaRocca, MD

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Objectives (in 10 minutes or less)

- Who is Telligen? What do we do?
- Updates:
 - Antibiotic Stewardship in Nursing Homes
 - Nursing Home (NH) Cohort: Reporting and Reducing *Clostridium difficile* Infections (CDI)
 - QAPI *push* sprint: Revised Curriculum!
 - Antipsychotic Medication Reduction and Dementia Partnership
 - Composite Measure Update

Who is Telligen?

What is the QIN-QIO Program?

- Telligen: The Medicare Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Colorado, Iowa and Illinois
- QIN-QIO Program Purpose: To improve the efficiency, effectiveness, economy, and quality of services delivered to Medicare beneficiaries

Who is Telligen?

What is the QIN-QIO Program?

QIN-QIOs

- have performance-based contracts with the Centers for Medicare & Medicaid Services (CMS)
- help achieve national quality goals through focused efforts at the community level
- provide technical assistance and convene learning and action networks **at no cost** to support healthcare quality improvement at the community level

What We Do: Current QIN-QIO Strategic Initiatives



Diabetes Care: Provide DSME classes and improve clinical outcomes



Cardiac Health: Prevent heart attacks and strokes through evidence-based practice



Quality Reporting: Provide technical assistance for value-based payment programs



Care Coordination and Medication Safety: Collaborate with communities to reduce avoidable hospitalizations



Nursing Home Care: Use quality improvement strategies to improve care



Antibiotic Stewardship: Help outpatient care settings prevent antibiotic overuse and misuse



Immunizations: Promote flu, pneumonia, and shingles vaccinations



Transforming Clinical Practice Initiative: Conduct quality improvement assessments

Telligen Nursing Home Initiatives

- Antibiotic Stewardship
- *Clostridium difficile* Infection (CDI) Prevention
- National Healthcare Safety Network (NHSN) Support
- Quality Assurance Performance Improvement (QAPI) Training and Education
- Unnecessary Antipsychotic Medication Reduction
- TeamSTEPPS® LTC Communication Skill Development

Clostridium difficile Infection (CDI) Project

- Telligen recruited 32 NHs to participate in CDI data collection using the CDC's National Healthcare Safety Network (NHSN)
- Participation helped establish a CDI national baseline for long term care (LTC)

Next Steps...

Telligen will continue to support nursing homes

- in preventing CDI through educational offerings, online toolkits and individual technical assistance
- in their understanding of the principles of LTC Antibiotic Stewardship and reducing CDI
- in understanding how to accurately utilize the NHSN database

Thank you to the NHSN Super Stars

- Valley Inn
- Rio Grande
- Trinidad Inn
- Vista Grande
- Cottonwood Inn
- Holly Heights
- Amberwood Court
- Arvada Care & Rehab
- Cherrelyn HCC
- Eben Ezer Lutheran
- Summit Rehab & Care
- Shalom Park
- Powerback Lakewood
- St. Andrews Village
- Wheat Ridge Manor
- E. Dene Moore
- Prospect Park
- Colonial Columns
- Avantara Crown Point
- Fairacres Manor
- CLC-Someren Glen
- Allison Care
- St. Paul Health Center
- Green House Homes at Mirasol
- Eagle Ridge of Grand Valley
- Julia Temple HealthCare Center
- Centre Avenue
- Rehabilitation at Sandalwood
- Pine Ridge Extended Care
- Cherry Creek Nursing Center
- Casey's Pond Senior Living
- Manor Care of Denver



QAPI *push* sprint

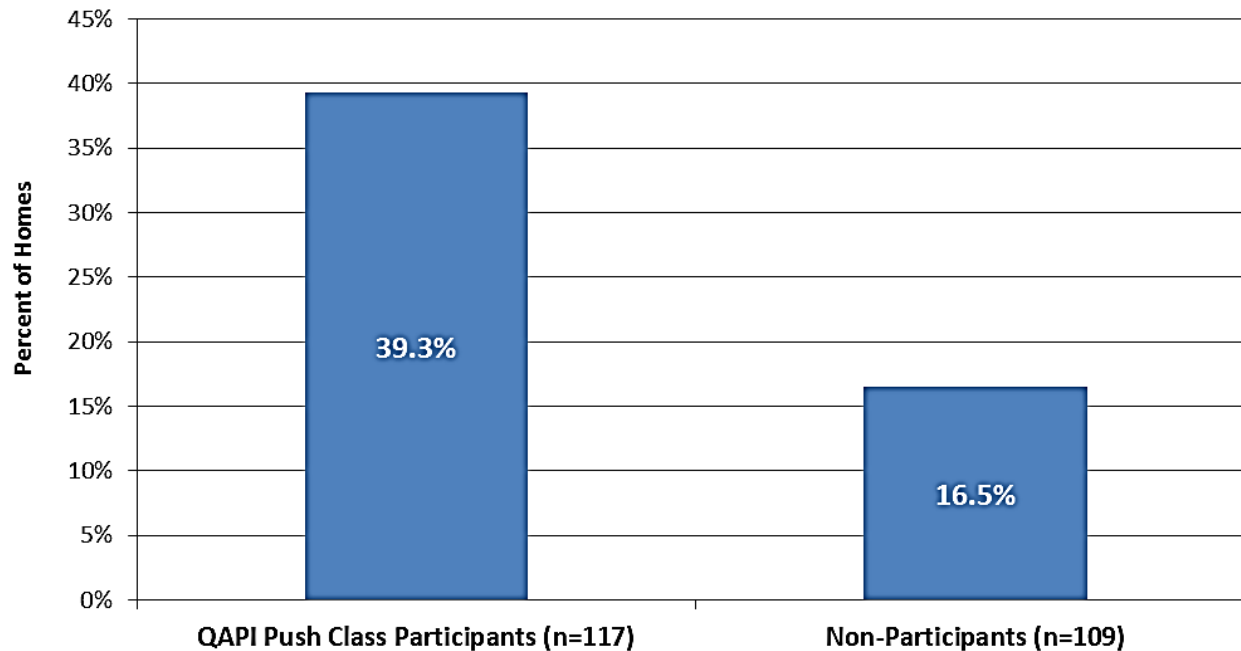
- Six-week course designed to improve one long-stay quality measure using Quality Assurance Performance Improvement (QAPI) methodology
- Provides tools and skill development to successfully complete a QAPI project
- Great opportunity to learn from colleagues across the region

For additional information contact:

Elizabeth.Schulte@area-d.hcqis.org

QAPI *push* Results

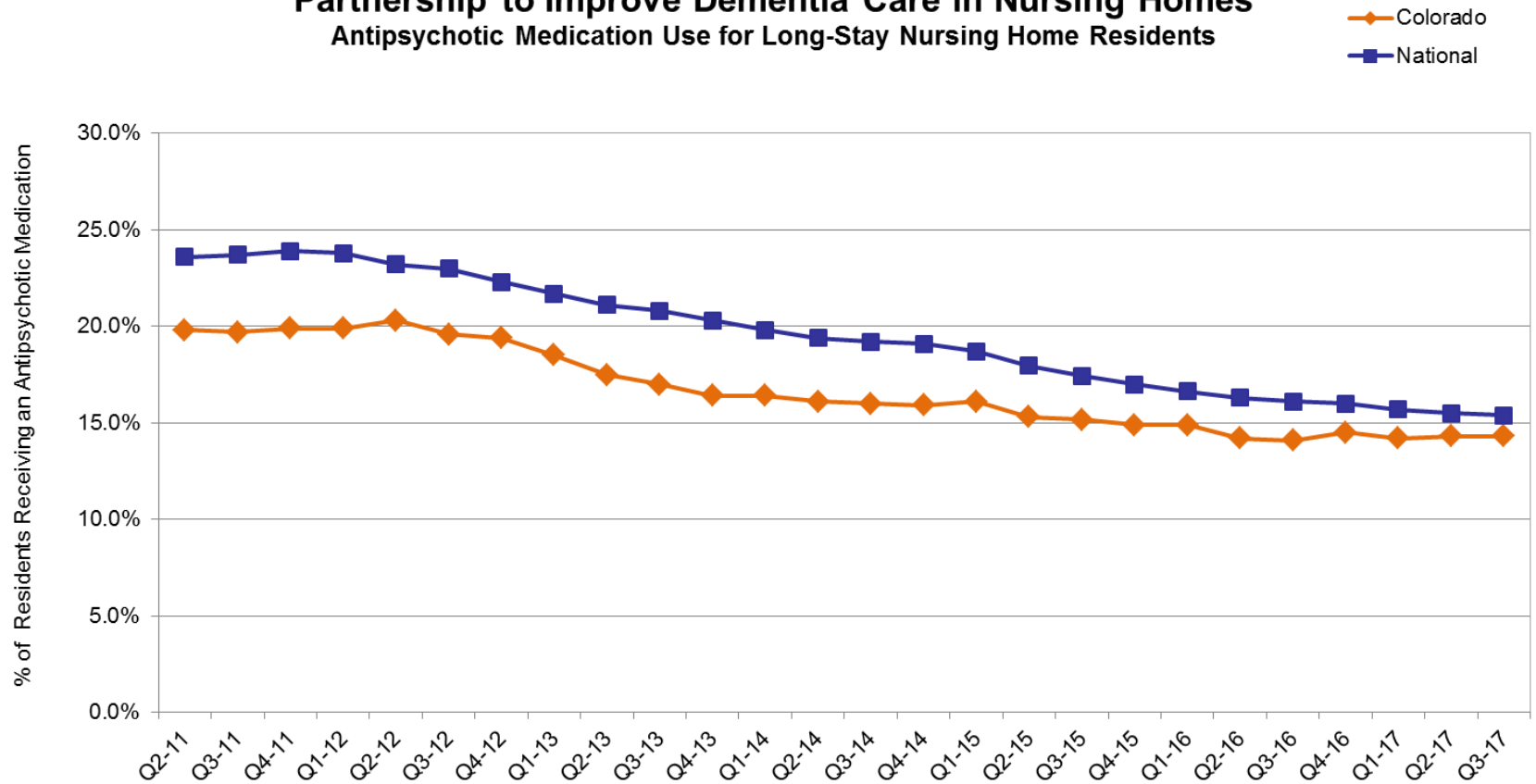
**CO Homes Meeting Composite Score Target of < 6.01
at Least Once between Q2-2015 and Q3-2017**



Colorado QAPI *push* homes continue to show a steady decrease in their composite scores as compared to Colorado non-QAPI *push* homes whose composite scores have increased overall

Reductions in Antipsychotic Medications

Partnership to Improve Dementia Care in Nursing Homes
Antipsychotic Medication Use for Long-Stay Nursing Home Residents

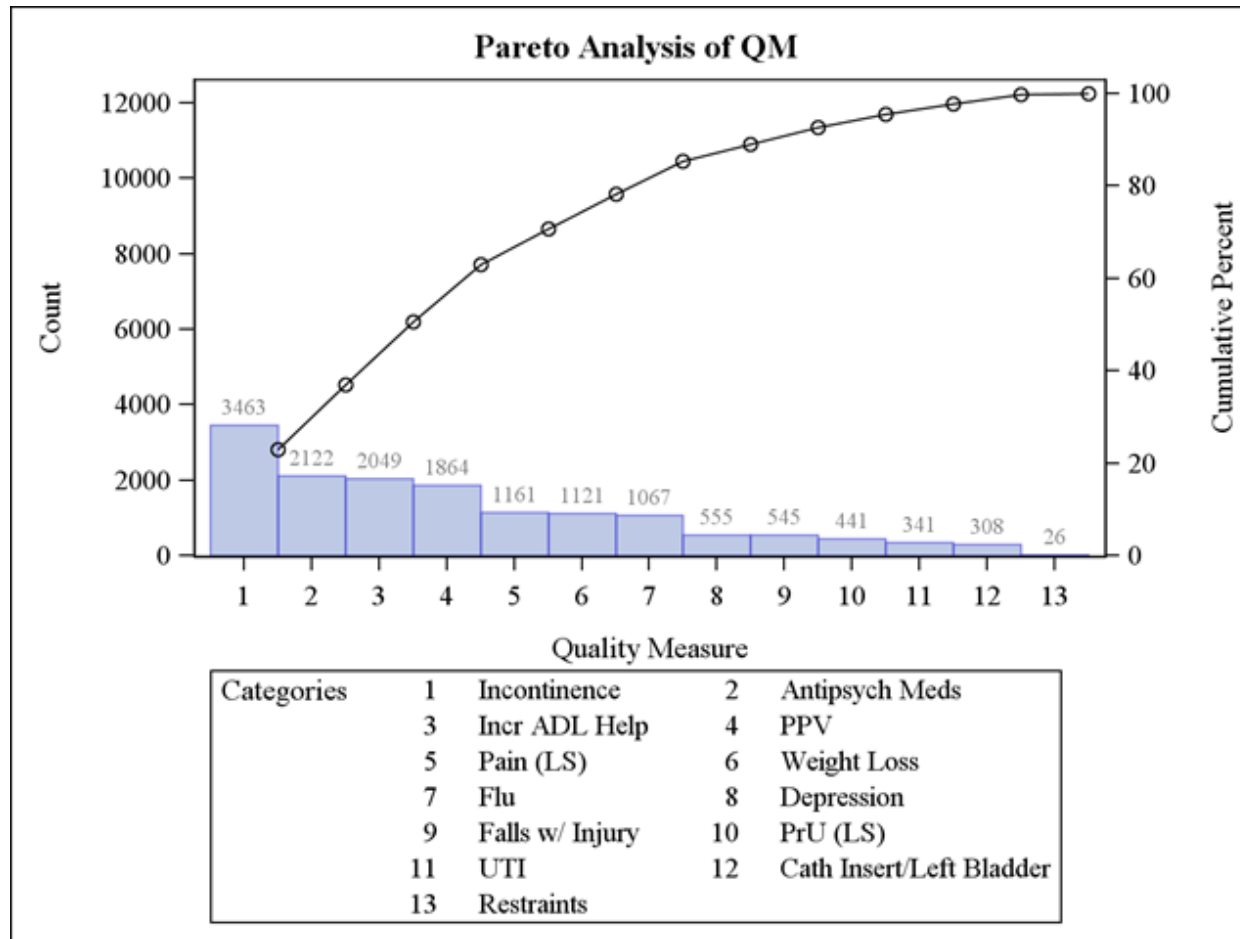


National Nursing Homes Quality Care Collaborative (NNHQCC) Progress

- Recruited 166 homes in CO
- To date, 70 participating homes (43%) have met NNHQCC composite score goal <6.01
- These long stay Quality Measures have shown the most rapid improvement in nursing homes:
 - Pneumonia and Flu Vaccinations
 - Antipsychotic Medications
 - Bowel and Bladder Incontinence
 - Depression



Quality Measure Composite Score: Colorado Nursing Homes



Reducing Readmissions Using a Community Approach

- Goal:

Foster community coalitions of hospitals, nursing homes, and other post-acute partners with a focus on reducing avoidable readmissions and fostering collaborative relationships and communication.



- Involvement:

Care transition collaboratives in the metro Denver area, Fort Collins, Greeley, Colorado Springs, Pueblo and the Western Slope

Telligen QIN-QIO Website

www.telligenqinqio.com

Visit us to access resources and to view upcoming events!

- Quality Measure Tip Sheets
- QI Toolkits
- QAPI Resources and Tools
- Sign up for Telligen Weekly Digest and the Trend

Upcoming Regional Webinars

- May 17th Nursing Homes: Understanding Your NHSN *Clostridium difficile* Data
- June 13th Preventing Opioid Adverse Drug Events in Nursing Homes
- July 12th Antibiotics: Take a Time Out (by yours truly)

QUESTIONS?

Christine LaRocca, MD

Medical Director, Telligen

christine.larocca@area-D.hcqis.org

Elizabeth Schulte Mullins, MSW, NHA

Program Specialist

elizabeth.schulte@area-D.hcqis.org

Phone: 720-554-1395

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